



FAITAL S.p.A.
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ALPSALPINE

QUALITY / ENVIRONMENT / INFORMATION SECURITY POLICY

The Faital Group intends to increase its presence on the world market for the production of loudspeakers and improve customer and stakeholder satisfaction. It is aware that these results are also achieved with the constant and continuous improvement of the product, processes and Management Systems for Quality and Environment.

The pursuit of these objectives is linked to the correct application of the following principles:

- the Company undertakes to comply with applicable laws, regulations and its own code of ethics;
- the Company, aware of its social responsibilities, in carrying out its production processes, places itself as a constant commitment, respect for resources and the environment in which it operates;
- each manager must also contribute to improving the effectiveness and efficiency of the Company by following a process-oriented organization;
- the Company undertakes to make appropriate investments to be in line with the best available technologies;
- the future of the Company depends on our customers, therefore it is necessary to work to satisfy their requirements and make their needs our own, including the implicit ones;
- the Company considers its employees a fundamental resource. The training and continuous improvement activities of all personnel have the objective of improving the knowledge potential and the contribution to growth of the Company;
- the Company works for objectives aimed at pursuing the continuous improvement of its performance and the reduction of pollution. Each manager must make decisions based on the analysis of objective data;
- each manager must work to ensure the health and safety of personnel and the preservation of the environment;
- each person who works in the Company must consider the user of his own process as the Customer to be satisfied;
- each manager must work to create a corporate "climate" that fosters the "spirit of belonging" and involvement in pursuing corporate objectives;
- suppliers must be involved and share, as partners, the Company's objectives since their supplies decisively condition the quality of the final product and the impact with the environment;





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- in order to guarantee the complete application of these guidelines, the Management assumes the leadership of the Quality and Environment System in the Company;
- protect the environment and strive towards sustainable development by controlling its environmental aspects by implementing, maintaining and improving an Environmental Management System compliant with the ISO 14001 standard;
- monitor the results achieved in particular for:
 - Reduce the consumption of energy and drinking water;
 - Reduce the production of processing waste by making production processes more efficient;
 - Encourage energy efficiency and the use of renewable energies for their own consumption;
- correct management of emission points into the atmosphere relating to the production cycle;
- correct management of chemicals and waste related to the production cycle;
- prevent possible pollution and minimize the environmental impacts of its activities, and where possible of the entire life cycle of products and services;
- formulate objectives for improving environmental performance. Conduct periodic reviews of the context and of the Environmental Management System to assess and manage the risks and opportunities for improving environmental performance;

The company policy for Quality is spread and shared to all internal and external interested parties.

For the Faital Group, information security has as its primary objective the protection of data, information and the technological, physical and organizational structure responsible for their management.

Therefore, the following are essential:

- **Confidentiality**, ensuring that the information is accessible only to duly authorized subjects and / or processes;
- **Integrity**, safeguard the consistency of the information from unauthorized changes;
- **Availability**, ensure that authorized users have access to information and associated architectural elements when they request it;





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- **Control**, to ensure that data management always takes place through safe and tested processes and tools;
- **Authenticity**, guaranteeing a reliable source of information;
- **Privacy**, guarantee the protection and control of personal data.

The Faital group started a path to be in compliance according to the international standard ISO 27001 and industry management standards such as VDA-ISA and to understand the information security risks in the company, implementing countermeasures and promoting continuous improvement for the organization.

The Faital Group is committed to its customers and all interested parties to guarantee:

- full knowledge by the entire organization of the information managed and the assessment of its criticality, in order to facilitate the implementation of adequate levels of protection;
- secure access to information, in order to prevent unauthorized processing or processing without the necessary rights;
- appropriately controlled physical access to offices and individual company premises;
- the adoption of procedures aimed at respecting adequate levels of security in the processing of information in collaboration with third parties;
- the awareness and training of all parties involved on information security issues;
- the adoption of efficient prevention, communication and reaction systems for the management of any anomalies and incidents affecting the information system and corporate security levels;
- compliance with legal requirements and compliance with the safety commitments established in contracts with customers and other third parties;
- the control and supervision of information resources shared with third parties, in order to guarantee adequate levels of security;
- business continuity and disaster recovery, through the application of appropriately established security procedures;
- carrying out internal self assessment to maintain and continuously improve information security.





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The Management is responsible for the information security management system, in line with the evolution of the company and market context, evaluating any actions to be taken in the face of events such as significant changes in the business, new threats compared to those considered in the analysis activity risk, significant security incidents, evolution of the regulatory or legislative context regarding information processing.

San Donato Milanese, December 13th, 2022

Marco Romeo
President